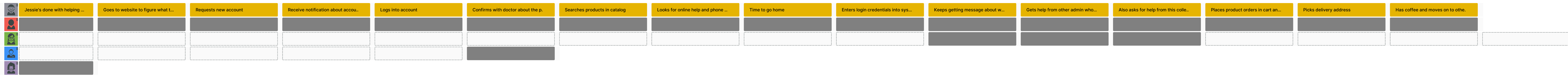


▶ Back to front desk activi...



Jessie's done with helping patient. Now she wants to take care of what the doctor (her boss) has asked her to purchase for the office	Goes to website to figure what to do	Requests new account	Receive notification about account creation	Logs into account	Confirms with doctor about the products that she needs to order.	Searches products in catalog	Looks for online help and phone support	Time to go home	Enters login credentials into system	Keeps getting message about wrong Password. Struggles with how to request a new password	Gets help from other admin who was in this role and creates new password	Also asks for help from this colleague on searching products in catalog and thanks her for it.	Places product orders in cart and proceeds to checkout	Picks delivery address	Has coffee and moves on to other duties
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[illegible]